

## REGULATIONS OF STAY IN DECK JURATA APARTMENTS

### GENERAL PROVISIONS

1. This regulation applies to all guests and persons staying on the premises.
2. DECK Jurata apartments are rented for hotel days.
3. Hotel days are from 16.00 on the first day of stay until check out by 11.00 on the last day.
4. The minimum number of reserved nights is 7.
5. Apartments are available in the Saturday-Saturday cycle (rooms with balconies, level 1) or Sunday-Sunday (rooms with terraces, level 0).
6. The Guest shall indicate the period of stay in the reservation form with adequate advance notice. It is possible to extend the stay, provided that the guest will report such a desire to the caretaker of the facility by 20.00 on the preceding day on which the rental deadline expires and when the facility has free and unreserved apartments.
7. The Guest is not entitled to hand over the apartment he has vacated to other people, even if the period of stay has not expired for which he paid the fee.
8. Apartments may not be occupied by more persons than specified in the regulations and in the description of rooms on the guesthouse's website, i.e.: 2-person apartments (3, 6, 9, 12) - 2 adults and 1 child. 2-4-person apartments (4, 5, 10, 11) - 4 people, including at least one adult. 4-person Family Apartments (1, 2, 7, 8) - 4 people, including at least one adult.
9. The owner of the facility - 5M Sp. z o. o. Sp. k. - is obliged to ensure comfortable conditions of the guests and to react to the comments and reservations raised regarding the level of services, the functioning of the equipment and cleanliness and order in the facility.
10. Guests are required to maintain order in the common part of the facility - especially for cleaning after themselves.
11. Bed linen and towels are exchanged once per week.
12. Cleaning of the apartment by an employee takes place once per week.
13. There is an absolute ban on smoking cigarettes and tobacco on the entire premises. Failure to comply with this prohibition is tantamount to expressing the consent of the guest renting apartment to cover the cost of the de-scenting of room in the amount of PLN 1,000.
14. Animals are not allowed on the premises due to the safety of the guests present, especially children, and for people who are allergic to animal fur.
15. Persons below 18 years of age should be on the premises under the constant supervision of carers who bear financial and legal responsibility for any damage caused as a result of actions of minors. Guardians are responsible for the safety of minors in accordance with applicable law.
16. The facility is subject to night silence from 22.00 to hours 7.00. During the night silence period, all persons staying on the premises are obliged to behave in such a way that it does not disturb the peace of other guests in any way.
17. The apartments do not use any appliances supplied with electricity that are not part of the room's equipment (e.g. electric heaters, heaters).
18. It is prohibited to seal windows and ventilation openings in the guesthouse.
19. It is forbidden to fry fish, light lanterns and carry out other activities that may destroy the equipment of the facility and / or endanger the life and health of guests and employees.
20. In the common area, a washer-dryer is available.
21. At the request of guests will be available: hair dryer, iron and ironing board.
22. The building does not guarantee the availability of cots.
23. The facility does not provide food and does not provide guests with food and drinks.
24. The guest is financially responsible for the lack, damage or destruction of objects, equipment and technical devices of the DECK Jurata Apartments, including those located in the common area, resulting from the guest's fault or the fault of people visiting him. Persons using the additional equipment of the object are liable for the loaned object, until it is returned to the caretaker of the facility.
25. The facility is liable for the loss or damage of guests' property to the extent specified by the provisions of the Civil Code. The facility does not store money, securities and other valuable items of guests having material, scientific or artistic value.
26. Upon leaving the apartment each time, the guest is asked to close the windows and door of the apartment and turn off all electrical devices, including the air conditioner. The person delegated to manage the facility has a spare key and is authorized to enter the shared apartment in order to perform the following actions in the event of rain, or a storm.
27. Heating is only available in the bathrooms (underfloor heating). Other rooms in the apartments are heated / cooled by an air conditioner.
28. The Facility provides free access to a parking space (1 parking space / 1 apartment) and is not responsible for damage or

theft of the car or other vehicle belonging to the guests.

29. Items left by the guest on the day of departure in the apartment (not being foodstuffs) will be sent to the address indicated at his expense. In the event of not receiving such an instruction, the guest house will keep these items for 7 days.

30. It is forbidden to use the apartments, buildings and real estate on which they are located for business activity.

31. The facility may refuse to accept guests who, during their previous stay, grossly violated the rules of the facility, caused damage to property, disturbed the peaceful stay of guests or caused harm to other guests, employees of the facility or persons staying in the facility.

32. In case of violation of the regulations, the facility may refuse to provide services to a person who violates them. Such a person will be obliged to immediately comply with the demands of the owner of the facility, to pay for the services provided so far, to pay for any damage and to leave the facility.

33. All complaints concerning the stay should be directed to the employee of the facility without undue delay within 10 days. The condition for the consideration of the complaint is payment of the entire fee for the reserved stay.

#### PROVISIONS CONCERNING THE RESERVATION, CHECK IN AND CANCELLATION OF THE RESERVATION

1. Reservation of the stay can be made only by adults.

2. When making a reservation via the electronic reservation system available at [www.deckjurata.pl](http://www.deckjurata.pl) it is necessary to:

- choose the date of the reservation
- provide the personal data of the person making the reservation
- choose the form of prepayment and make an immediate payment.

3. Confirmation of the reservation is payment of 100% of the reservation value by bank transfer or credit card. Payment should be made within 1 working day from the moment of making the reservation. Failure to make the payment within the agreed period of time will result in automatic cancellation of the reservation.

4. Once the reservation is registered in our system, confirmation of the reservation will be made available via e-mail, together with instructions for payment of the required prepayment. If the reservation is paid, to the e-mail address provided a confirmation will be sent in the form of an electronic voucher or reservation number. The confirmation received should be printed out (or the reservation number should be saved) and taken with you on your journey.

5. Failure of the guest to use the whole stay due to a late arrival or earlier departure than that resulting from the reservation shall not result in a reduction of the payment for the service. 6. Weather and other events not resulting from the fault of the owner of the accommodation facility, are not grounds for shortening the time of stay and reimbursement of unused stay.

7. In order to cancel or change the reservation, please contact the reception. The reservation can be cancelled automatically in case of failure to make an immediate prepayment within 3 days from the date of making the reservation.

8. A guest checks in by presenting a document with a photo confirming identity to the employee of the facility. In the event of refusal to present the document in a manner that allows registration, the employee of the facility is obliged to refuse to hand over the key to the room. In the registration card the Guest personally enters his or her name and surname and provides a signature. At the request of the Guest, the employee of the facility is obliged to enter other registration data on their own from their ID card.

9. During check-in, credit card funds in the amount of 500 PLN will be blocked as a guarantee in case of damage caused by the guest. If the guest does not make use a credit card, a cash deposit of 500 PLN will be deducted.

10. A guest who refuses to provide a guarantee will not be checked in.

11. The blocked funds on the credit card will be unblocked if no damage has been discovered within 2-5 days of the guest's departure. The cash deposit will be returned during check-out. 12. Commencing the stay in the Apartments DECK Jurata is dependent on the Guest accepting these Regulations. The owner of the pension - 5M Sp. z o.o. Sp. k. –

13. The owner of the apartment complex - 5M Sp. z o.o. Sp. k. pays the tourist tax on the basis of filled in registration cards.

14. In accordance with the provisions of the Personal Data Protection Act of 29.08.1997, the data entered during the Reservation process will be processed solely to enable the full process of Reservation and marketing purposes. The Reservation Party has the right to inspect its personal data and update them or demand their removal.

#### DATA OF THE COMPANY

5M Sp. z o.o. Sp. k.

Al. Szucha 8

02-582 Warszawa;

Bank account: 76 1140 0026 0000 4383 6000 1004